

elle zeitoune

Terms and Conditions

If you receive your purchase and it is faulty or damaged you are entitled to a refund.

We do not refund if the garment is no longer suitable or it does not fit or if you decide that you don't want a garment once it arrives. Clicking 'Place Order' confirms that you accept the terms and conditions of the transaction. Once we accept your order these terms and conditions apply. This also applies if you receive an item and refuse to accept the package from the Post Office or Courier Company.

If you do return an item for any of the above reasons we will provide you with a Credit Note or exchange on the returned items as long as the garment is un-worn, the tickets are attached and it is returned within 14 days, this does not include any cost incurred by us for the cost of Postage / Freight to send the items to you or to have them returned to us.

If you do wish to return an item to us, it is your responsibility to make sure that the returned items arrive safely and can be tracked. We provide Free Freight for most garments we sell on-line.

Site updates and revisions

elle zeitoune may terminate, change, suspend or discontinue any aspect of this Web site at any time and without notice. elle zeitoune also reserves the right, at its sole discretion, to change, modify, add or remove any portion of these terms in whole or in part, at any time and without notice. Your continued use of this Web site after any changes to these terms are posted will be considered acceptance of those changes.

Submissions

We welcome your comments regarding this web site. Your submission of any such Comments shall constitute an assignment to elle zeitoune of all rights, titles and interests in all copyrights and other intellectual property rights in the Comments. elle zeitoune will be entitled to use, reproduce, disclose, publish and distribute any material you submit for any purpose whatsoever, without restriction and without compensating you in any way. For this reason, we ask that you not send us any comments that you do not wish to assign to us, including any confidential information or any original creative materials such as stories, product ideas, computer code or original artwork.

If you have any further questions regarding our site terms and conditions, please contact elle zeitoune direct. Thank you.